

3. SSA Data and Interfaces

3.1 Overview

3.1.1 WTPY

Wire to Wire Third Party Query System (WTPY) is a federally mandated computer match with the Social Security Administration (SSA) which has been incorporated into Applicant Income and Eligibility Verification System (IEVS). It is available as part of the Applicant IEVS abstract and contains a summary abstract and detail abstracts. The abstracts provide the following Social Security information on:

- SSN Validation
- Retirement Survivors Disability Insurance (RSDI), Title II Benefits
- Supplemental Security Income/State Supplemental Program (SSI/SSP), Title XVI Benefits,
- Medicare Parts A and B, and
- Forty (40) Quarters data.

The WTPY information is obtained directly from SSA and reflects the most current data available. The use of the WTPY system reduces the need to refer clients to SSA to obtain additional information or verification.

3.1.2 Discrepancy Referrals

Referrals should be made to SSA only if a discrepancy cannot be resolved by the client, or through WTPY verification. Use the following basic guideline:

Table 3-1: Discrepancy Referrals

IF...	THEN...
The SSN is NOT validated,	Send the client to SSA with a "Social Security Administration Referral Notice" (MC 194), noting that the SSN could not be validated, and staple a copy of the WTPY response to the form. Be sure to black out any other confidential client information.
There is a benefit discrepancy,	Send a "Request to/from SSA" (SCD 169) or a "Social Security Information Request and Referral" (SCD 1955) to SSA. Attach a copy of the WTPY response to the form. Black out any other confidential client information. Do NOT send the client to SSA.

3.2 SSN Validation

3.2.1 Overview

The SSN validation process attempts to match the client data in CalWIN with SSA records. If a match is not found for the entered SSN, the system attempts validation by transposing adjacent numbers in an effort to find a match. Both validated and key entered SSNs are listed on the abstract.

The SSN validation match is made on:

- SSN
- Name
- Date of birth.

| The SSN validation will appear on the **View IEVS Applicant Report Abstract** window.

3.2.2 Validation

In order for WTPY to validate a SSN, there must be an SSN on file that meets one of the following criteria:

- The last name and first name or last name and middle initial entered into CalWIN must match the name on SSA's file for this SSN. In addition, the date of birth (month/year) must match (the year can be plus or minus one year), or
- The first name entered into CalWIN must match the name on SSA's file for this SSN and the date of birth (month/day/year) must be an exact match.

3.2.3 SSN Validation Codes

The SSN validation codes on WTPY are:

Table 3-2: SSN Validation Codes

CODE	DEFINITION
Blank	Not validated
J	Validated SSN, matched with SSA files. (No other verification is required)
W	SSN not validated, DOB is different by more than 1 year.
Y	SSN not validated, name or SSN does not match SSA files, DOB not checked.
Z	SSN not validated, SSN is not in SSA files.

Table 3-2: SSN Validation Codes

CODE	DEFINITION
*	Transposed SSN validated.

In CalWIN, the codes are not used. Instead the SSN verification status is displayed on the **View IEVS Applicant Report Abstract** window. The CalWIN status are:

Table 3-3: CalWIN SSN Verification Status Messages

CODE	CALWIN SSN VERIFICATION STATUS MESSAGE
Blank	Not validated
J	SSN Validated Via State Validation Process or SSN Validated Via SSA Ref Process
W	Unval@SSA, Name and Sex OK, no DOB Match
Y	Unval@SSA, Name not OK, DOB and Sex not Chk.
Z	Unval@SSA, Not in SSA Numident File.
*	Transposed SSN validated.

3.2.4 Processing SSN Information

If the SSN Verification status shows the SSN as unvalidated or validated with differences, take action according to the following chart:

Table 3-4: Processing SSN Information

STEP	ACTION
1.	<p>Compare the data in CalWIN with the case record data (i.e. SSN card, birth certificates, previous hard copy Statement of Facts, etc.). Look for the following:</p> <ul style="list-style-type: none"> • Incorrect SSN (does the SSN belong to another family member, etc.) • Incorrect digits in the SSN • Incorrect spelling of the first/last name (used maiden name, nickname, last name from previous marriage, reversed first/last name on input) • Incorrect birthdate.
2.	<p>Correct the data in CalWIN if there are error(s) and send a "Forced Add Transaction to MEDS" to generate a new IEVS Applicant Report Abstract. [Refer to "Send a Forced Add Transaction to MEDS" in the CalWIN OLUM - Interface Subsystem for instructions.]</p>

Table 3-4: Processing SSN Information

STEP	ACTION
3.	<p>Contact the client, if there are no errors in input, to obtain/verify information per program regulations by:</p> <ul style="list-style-type: none"> • Viewing the SS card for the listed SSN and the name originally used to verify the SSN • Asking if the client used another name • Asking for birth verification if one was not already provided by the client. <p>If the verification provided by the client indicates the case information is correct, refer the client to a SSA District Office with an MC 194 and copy of the WTPY response. Note: Do not hold up eligibility determination pending verification, if the client is cooperating.</p>
4.	Resubmit the additional or corrected information through CalWIN (See Step 2, above.)

If the SSN Validation code shows that the SSN is transposed, both the SSN that was inputted and the transposed SSN will be displayed.

Follow these steps to clarify transposed/reversed SSNs:

Table 3-5: Transposed/Reversed SSNs

STEP	ACTION	
1.	Compare the SSN on the client-provided information with the WTPY match results.	
2.	IF...	THEN...
	There is still a discrepancy,	Contact the client.
	The client confirms the numbers were transposed/reversed,	Go to Step 3.
	Client cannot resolve the conflict,	Refer the client to SSA using the MC 194.
3.	Enter the correct SSN into CalWIN. Send a "Forced Add Transaction to MEDS" to generate a new IEVS Applicant Report Abstract to check for EDD and FTB data.	

3.3 SSA Data

If "yes" is displayed in the SSA column on the **View IEVS Applicant Report Abstract** window, the [SSA Data] button at the bottom of the page is enabled. Click the button and the **View IEVS Applicant SSA Data** window appears with one or more of the following tabs enabled:

- SSA Title II Data
- SSA Title XVI Data
- Medicare Data
- Forty Quarters Data.

3.4 SSA Title II Data

The match criteria for SSA Title-II (RSDI Benefits) is made on the:

- SSN
- Name
- Date of Birth.

Use the following chart to process the SSA Title-II Data report abstracts:

Table 3-6: SSA Title-II Data Report Abstracts

STEP	ACTION	
1.	Review the report to determine if the correct information was sent to Social Security.	
2.	Compare the case record information to the IEVS SSA Title-II Data report to determine if the client has reported RSDI benefits. Verifications on file may include: <ul style="list-style-type: none"> • Award letters • Photo copies of checks • SSA 2458 from SSA • SCD 169. 	
3.	IF THERE IS...	THEN...
	No discrepancy,	Record and/or identify any discrepancies in the Create IEVS Applicant Review Document response window from the Search IEVS Applicant Reports window. [Refer to “Processing Applicant IEVS Reports,” page 4-3] for the process.]
	A discrepancy,	Contact the client to clarify/verify the information. Send an SCD 169 or SCD 1955 to SSA if the client is unable to provide the information/verification and needs assistance. Attach a copy of the WTPY response to the form. Do NOT send the client to SSA. When the information is clarified, record and/or identify any discrepancies in the Create IEVS Applicant Review Document response window from the Search IEVS Applicant Reports window. [Refer to “Processing Applicant IEVS Reports,” page 4-3] for the process.]

3.4.1 SSA Title II Data Report Abstract

The following chart explains data elements on the IEVS Applicant SSA Title II Data report abstract:

Table 3-7: SSA Title II Data Report Abstract

FIELD	DEFINITION
BENEFICIARY NAME	The name of the beneficiary receiving Title II benefits
TERMINATION DATE	The month and year the beneficiary's benefits were terminated.
TRANSPOSED SSN	The SSN verified by SSA if it is different from the SSN entered in CalWIN. (I.e. SSN is transposed)
DATE OF DEATH	The month, day and year of the beneficiary's death. The payment status should be T1. If it is not T1 disregard the date of death.
CLAIM NUMBER	The SSN under which the claimant has benefit entitlement, and the three-character Beneficiary Identification Code (BIC).
DISABILITY BEGIN DATE	The date the beneficiary's disability began as established by SSA. An entry will appear for disabled beneficiaries only.
CURRENT ENTITLEMENT	The monthly cash benefit amount AFTER premium deductions or O/P adjustment, if any. An amount may be shown here even if the client is not receiving a benefit check. This is the net amount.
DUAL ENTITLEMENT NUMBER	The other SSN on which the beneficiary may be entitled to receive benefits, followed by the BIC. If there is a number in the [Dual Entitlement Number] field, the worker must submit a SCD 169 using that Dual Entitlement Number in order to obtain additional information regarding any benefits the individual may be entitled to receive.
SPECIAL PAY DATE	The date associated with the "Special Monthly Payment" or "Prior Due Amount" if no Special Monthly Payment is present. This is generally the third day of the following month. The date can also indicate a payment status change. When this occurs, the "Special Monthly Payment" field will show only \$0.00.
PRIOR DUE AMOUNT	The payment for one or more retroactive months. The payment can be issued on the same date as the "Special Monthly Payment" or in the preceding month.
PAYMENT STATUS	The current payment status for this beneficiary. Disregard the alpha/numeric code; it is not used at this time.
SPECIAL MONTHLY PAYMENT	The payment for the month shown in the "Special Pay Date" field. This is money due at the time of the payment but is paid outside of the regular payment process. This is always for the current month (at the time of payment) only. An entry in this field indicates: <ul style="list-style-type: none"> • The payment is being resumed after a period of suspense or deferral, effective with the month shown in the "Special Pay Date"; or • A change in the benefit rate which could be the result of a Medicare premium change; or • A method of payment change, e.g., direct deposit started or stopped; or • A check was reissued due to an address change as the original check could not be forwarded.

Table 3-7: SSA Title II Data Report Abstract

FIELD	DEFINITION
BLACK LUNG STATUS	The beneficiary's current black lung payment status as pay or non-pay. The code listed prior to the display "Pay" or "Non-pay" gives a further explanation of the status. Codes are: N - Nonpayment Status E - Entitled T - Terminated D - Deceased P - Pending Black Lung Entitlement.
DATE OF INITIAL ENTITLEMENT	The date the beneficiary was entitled to the initial benefits.
TITLE II PAYMENT HISTORY WINDOW	Historical entries will be shown for 1 year prior to the date of the WTPY request, with a maximum of 8 entries.
DATE	The effective date (month/year) of a history change. This is the date the change should have been made, regardless of when it was actually made. Since the entries only go back 1 year, effective dates over 1 year will show as the 12th month prior to the WTPY response.
GROSS AMOUNT	The amount of benefit after rounding (before any Medicare premium deduction) as of the effective date.

3.5 SSA Title XVI Data

The match criteria for SSA Title-XVI (SSI/SSP Benefits) is made on the:

- SSN
- Name
- Date of Birth

Use the following chart to process the SSA Title-XVI Data report abstracts:

Table 3-8: SSA Title XVI

STEP	ACTION
1.	Review the report to determine if the correct information was sent to Social Security.
2.	Compare the case record information to the IEVS SSA Title-XVI Data report to determine if the client has reported SSI/SSP benefits. Verifications on file may include: <ul style="list-style-type: none"> • Award letters • Photo copies of checks • SSA 2458 from SSA • SCD 169.

Table 3-8: SSA Title XVI

STEP	ACTION	
3.	IF THERE IS...	THEN...
	No discrepancy,	Record and/or identify any discrepancies in the Create IEVS Applicant Review Document response window from the Search IEVS Applicant Reports window. [Refer to “Processing Applicant IEVS Reports,” page 4-3] for the process.]
	A discrepancy,	Contact the client to clarify/verify the information. Send an SCD 169 or SCD 1955 to SSA if the client is unable to provide the information/verification and needs assistance. Attach a copy of the WTPY response to the form. Do NOT send the client to SSA. When the information is clarified, record and/or identify any discrepancies in the Create IEVS Applicant Review Document response window from the Search IEVS Applicant Reports window. [Refer to “Processing Applicant IEVS Reports,” page 4-3] for the process.]

3.5.1 SSA Title-XVI Data Report Abstract

The following chart explains data elements on the IEVS Applicant SSA Title-XVI Data Report abstract:

Table 3-9: SSA Title-XVI Data Report Abstract

FIELD	DEFINITION
BENEFICIARY NAME	The name of the beneficiary receiving Title XVI benefits.
DATE OF DEATH	The month/day/year of the beneficiary's death.
TRANSPOSED SSN	The SSN verified by SSA if it is different from the SSN entered on CalWIN.
LAST REDETERMINATION DATE	The completion date of the last redetermination.
APPLICATION DATE	The month/day/year the SSI/SSP application was filed or refiled.
BENEFIT TYPE	The type of recipient or other individual involved in the record. If the recipient is initially “disabled”, the type will not change to “aged” at age 65.
ELIGIBILITY DATE	The month/year of initial eligibility determination or most recent eligibility redetermination after a period of ineligibility. For disability cases, this is usually the date disability began for the SSI program.
DENIAL DATE	Date the applicant was denied SSI and/or SSP benefits.
AS OF DATE	The date of the payment status.
PAYMENT STATUS	The status of the SSI/SSP payment/eligibility.

Table 3-9: SSA Title-XVI Data Report Abstract

FIELD	DEFINITION
CURRENT BENEFIT DATE	Date that the current benefits amounts took affect.
FEDERAL AMOUNT	The net Federal amount paid after any adjustments for overpayments, underpayments, etc.
STATE AMOUNT	The net State amount paid after any adjustments for overpayments, underpayments, etc.
APPEAL DATE	Date of the most recent appeal action.
APPEAL ACTION	Level of the appeal and latest action. The appeal status will be identified by an alpha code. A - Appeal request filed (Reconsideration) B - Appeal request dismissed or withdrawn (Reconsideration) C - Affirmation of prior decision (Reconsideration) D - Reversal or modification of prior decision (Reconsideration) P - Appeal request filed (Hearing) Q - Appeal request dismissed or withdrawn (Hearing) R - Affirmation of prior decision (Hearing) S - Reversal or modification of prior decision (Hearing) W Appeal request filed (Appeals Council) X - Appeal request dismissed or withdrawn (Appeals Council) Y - Affirmation of prior decision (Appeals Council) Z - Reversal or modification of prior decision (Appeal Council)
# OF MULTIPLE SSNs	The number of SSNs used by the individual, up to a maximum of five.
OTHER SSNs	The actual SSNs used by the individual, up to a maximum of five.
PAYMENT HISTORY	Historical entries will show payment information prior to the date of the WTPY request with a maximum of 8 entries. The following payment history information is displayed: <ul style="list-style-type: none"> • Date • Federal Amount • State Amount • Type of Payment

3.6 Medicare Data

The Medicare information provided on the hard copy IEVS applicant abstract or through MEDS will identify the premium payment and current or previous buy-in status for either Part A or Part B coverage. This information can be used to identify if there is a need to refer an individual for Medicare benefits as a condition of Medi-Cal eligibility.

**Note:**

The Medicare Data is not yet available through the CalWIN Applicant IEVS Report system due to a programming glitch.

Medicare DataThe following chart explains data elements on the Medicare portion of the abstract:

Table 3-10: Medicare Data

FIELD	DEFINITION
MEDICARE DATA (PART A AND B)	<p>PART A AND B MEDICARE:</p> <p>START: Date of the entitlement to Hospital Insurance/Supplemental Medical Insurance (HI/SMI).</p> <p>STOP: Most recent date of termination of HI/SMI.</p> <p>PREMIUM: Amount of HI/SMI that is being paid or deducted from the benefit check.</p> <p>BUY-IN: Indicates (Y/N) that a third party is paying, or has paid, the premium for HI/SMI.</p> <p>START: Month/year a third party started paying the HI/SMI premium.</p> <p>STOP: Last month/year a third party paid a HI/SMI premium.</p>
CROSS REFERENCE CLAIM NUMBER	Indicates if an additional SSN is used by the individual or if another claim number is being used to receive benefits. A SSN followed by an "M" indicates multiple SSNs. An SSN followed by a "Beneficiary Identification Code" (BIC) indicates the individual is receiving Title II benefits under another claim number.

3.7 Forty Quarters Data

The Forty Quarters data window displays information needed to make eligibility determinations for CalWORKs and CalFresh.

The following data is available on the Forty Quarters Data report abstract:

- Reported by SSA as of date
- Total # of Qualifying Quarters
- Number of Qualifying Quarters after 1996
- A Table displaying the Forty Quarters Data in year and quarter format
 - All years are shown starting with 1937
 - [Yes] or [No] is displayed for each quarter to indicate whether or not the quarter met Social Security Administration's requirements to be counted as a qualifying quarter.

**Reminder:**

Refer to the CalFresh and CalWORKs Handbooks to determine IF a qualifying quarter earned AFTER 1996 can be used to meet the federal eligibility criteria.

